

Uninsured Patient Advisor Hotline

Helping individuals get connected to health coverage



833-541-5757

Quick facts:

- 1 Patient benefit advisors provide guidance on health coverage options for individuals that may have recently lost their jobs.
- 2 Individuals are evaluated based on eligibility for COBRA, Healthcare Marketplace/Exchange Plans and Medicaid.
- 3 This service is free.

What is this?

We know that unemployment is rising in part due to the COVID-19 pandemic impacts. This is why HCA Healthcare has created a dedicated hotline for individuals that may have recently lost their jobs (laid off or furloughed). The hotline provides personalized guidance to health coverage options, and can do the following:

- Evaluate eligibility for COBRA, Healthcare Marketplace/Exchange Plans, and/or Medicaid and potential resources that may offset the cost of insurance premiums
- Understand, complete and submit eligibility applications on the individual's behalf (if desired)
- Follow up with county or state to complete eligibility process (if needed)

Who is this for?

This is a free service and is intended to help connect individuals that may be faced with health insurance coverage challenges due to unemployment.

How can they help?

This hotline is staffed by patient benefit advisors that can help individuals with their specific situations and to find their best coverage options.

What do I need?

If individuals express concern over their ability to pay for healthcare services based on their job status and health coverage, please encourage them to call.

When can I call?

This service is offered **Monday – Friday from 8AM to 6PM EST** and is open now.

To learn more about the services our advisors provide, visit www.hcahealthcare.com/hotline



**There is no cost to patients for this service. We are not representing any other company or selling insurance plans.*